

# A cheat sheet:

## Your trash cans must be identifiable.

- Mark your cans with your name and address; your route driver will add your account number.

## Your cans need to be at the curb before 6 a.m.

- Our drivers have a rhythm to their duties, an efficient and elegant method to collecting everything from everybody, fast. Plus, some of our trucks are automated, so the cans need to be at the curb.

## Your cans must be acceptable.

- Regulations state that acceptable garbage cans are no larger than 32 gallons and are “durable, corrosion-resistant, nonabsorbent material, watertight, with a close-fitting cover and two handles.” Fortunately, these are easily purchased from us...and we deliver!

## About extra trash...

- All recyclables and yard waste need to fit inside the bins, with the lids closed. No overflow, please.
- If on rare occasions you have extra trash, simply put it in a plastic bag, next to the trash can, clearly labeled with your name and address. If no label...we'll leave it.
- If those occasions are more frequent, we should talk about getting you a second can.

## Save paper; sign up for auto-payments.

- Go online to simplify your billing. You can sign up for automated payments at [bainbridgedisposal.com](http://bainbridgedisposal.com).

## Special occasions:

Our holiday list is short—we pick up every day except New Year's Day, 4th of July, Thanksgiving, and Christmas. Pickup will be delayed one day for the rest of that week.

Weather delays are infrequent, but they do happen. If it's not safe for our drivers to come to you at the normal time, leave your cans at the curb...we'll get there as soon as we can. If we're hit with Snowmageddon and can't get out for a while, we're happy to pick up double the usual amount at your next regularly scheduled collection day.

For further help, updated information, and all-around information on everything worth tossing, check our website, [bainbridgedisposal.com](http://bainbridgedisposal.com).